



# TC CQM Meeting

5/10/22

PRESENTERS: Kaitlin Lopez | Collaborative Research

# Agenda

**Welcome and Introductions**

Kaitlin

**Linkage & Retention Project**

Melissa and Thomas

**CQII Updates**

Kaitlin

**QI Project/Performance Measure**

Kaitlin

**Goal Updates**

**Action Plan-OA's**

Kaitlin

# LINKAGE AND RETENTION

**TARRANT COUNTY**  
**HIV ADMINISTRATIVE AGENCY**



# CQII Updates

	Performance Measures			Outpatient / Ambulatory Health Services
	Number of RW clients	Viral Supression	Retention in Care	Number of RW clients receiving HIV OAHS in the past 12 months
<b>Ryan White Clients</b>	4155	77.38	69.65	2119
<b>Total CQII</b>	227	70.41	63.91	131
<b>Black Women CQII</b>	187	73.43	67.13	110
<b>Trans Women CQII</b>	40	53.85	46.15	21

# QI Project/Performance Measure Goal 2022



- Agency CQM Plans due 2/25/2022
  - Must have two QIP
    - Must engage PLWH
    - One QIP must focus on Viral Load and Retention in Care
    - Agency can continue CQII and count as one and select one more agency specific
    - Must Identify Performance Measures that will be monitored and tracked for 2022

# Technical Assistance



The TC AA will be hosting group and individual CQM Technical Assistance.

# Organizational Assessments



Tarrant County HIV Administrative Agency

## Telemedicine/Telehealth Implementation/Change Form

Date Completed:

Completed By:

Agency Name:

Agency Staff Name:

Tell us more about your telemedicine launch efforts

1) Clients Served by Telehealth (number of clients):

2) Current Telehealth Software:

3) Current Telehealth Capabilities:

4) Telehealth Launch Timeline (if not currently using):

5) Does your facility have telemedicine tools integrated into your EMR:  
 Yes  No  N/A  
 If so, describe:

6) What type of services does your agency offer (or plan to offer) through telemedicine and by when? ( please select all that apply):

Direct to patient non-urgent primary care  Follow-up with Patients  
 Behavioral Health  Specialist Services



## Tarrant County HIV AA Quality Improvement (QI) Culture Assessment

**Organization:**  
**Name of person completing the form:**  
**Date:**

### Section I: Infrastructure

Measure	Yes	No	N/A/ Unknown
A. The organization has a current, written CQM or QI Plan. <i>RD: If yes, please attach RW-funded program QI plan or organization-wide QI plan.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B. Senior leaders actively participate in RW-program QI discussions. <i>'Senior leaders' refers to staff responsible for the success of the RW-program.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C. A clinical leader actively participates in RW-program QI discussions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D. Clients with HIV actively participate in RW- program QI discussions. <i>This may include participating in meetings, surveys, focus groups, etc.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E. Quality management is a stand-alone meeting.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F. The organization has Telehealth capabilities.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- If you selected "Yes" on any measure, would you be able to submit relevant document (for ex. meeting minutes, curriculum, improvement storyboards, dashboards, written description etc.) that demonstrates this measure in the last twelve months to TC AA if requested? Yes  No
- If you selected "No" on any measure, please use the box below to share at least one potential next step for improvement that can be completed in the next twelve months.



**Thank you**

