



2018 Destination Metrics

2018 Destination Measures	2013 Baseline	2014 Outcome	2016 Target	2018 Target
1. University HealthSystem Consortium (UHC) Quality Leadership Award	Not participating in UHC clinical database	Not participating	Rising Star Award	Quality Leadership Award
2. Improved Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Percentile rankings	49 th ile	55 th ile	Top Quartile	Top Decile
3. Best Places to Work designation by Modern Healthcare	25 th percentile	67 th percentile Press Ganey	Press Ganey Commitment to Excellence Award	Best Places to Work Designation
4. JPS residencies' first-time Board pass rate	97%	96% (*)	100%	100% For current and prior 2 years (2016 – 2018)
5. Geriatrics named “designated program”	Endorse development of geriatric service line	Geriatric program gap analysis completed, steering team established	NICHE Program Designation	Joint Commission Dementia Program Designation
6. Reduction in Tarrant County infant mortality rate (%)	7.6/1000 (2011 data)	6.87/1000 (2012 data)	6.6/1000 (2014 data)	6.4/1000 (2016 data)
7. JPS primary care clinics designated as National Committee for Quality Assurance (NCQA) Level 3 Patient Centered Medical Homes (PCMH)	0% designated	Corporate application submission completed	100% NCQA designated with at least 50% at Level 3	100% designated at NCQA Level 3
8. Achieve American Hospital Association’s (AHA) Foster McGaw Award that recognizes hospitals for improving the health and well-being of everyone in their communities	Have not applied for Award	“Shattered Dreams” included in AHA’s Community Connections Annual Report	Designated finalist for the Award	Designated as Award Winner
9. Maintain a positive operating margin reflecting prudent stewardship of community resources	7.5%	3.1%	2%	2%

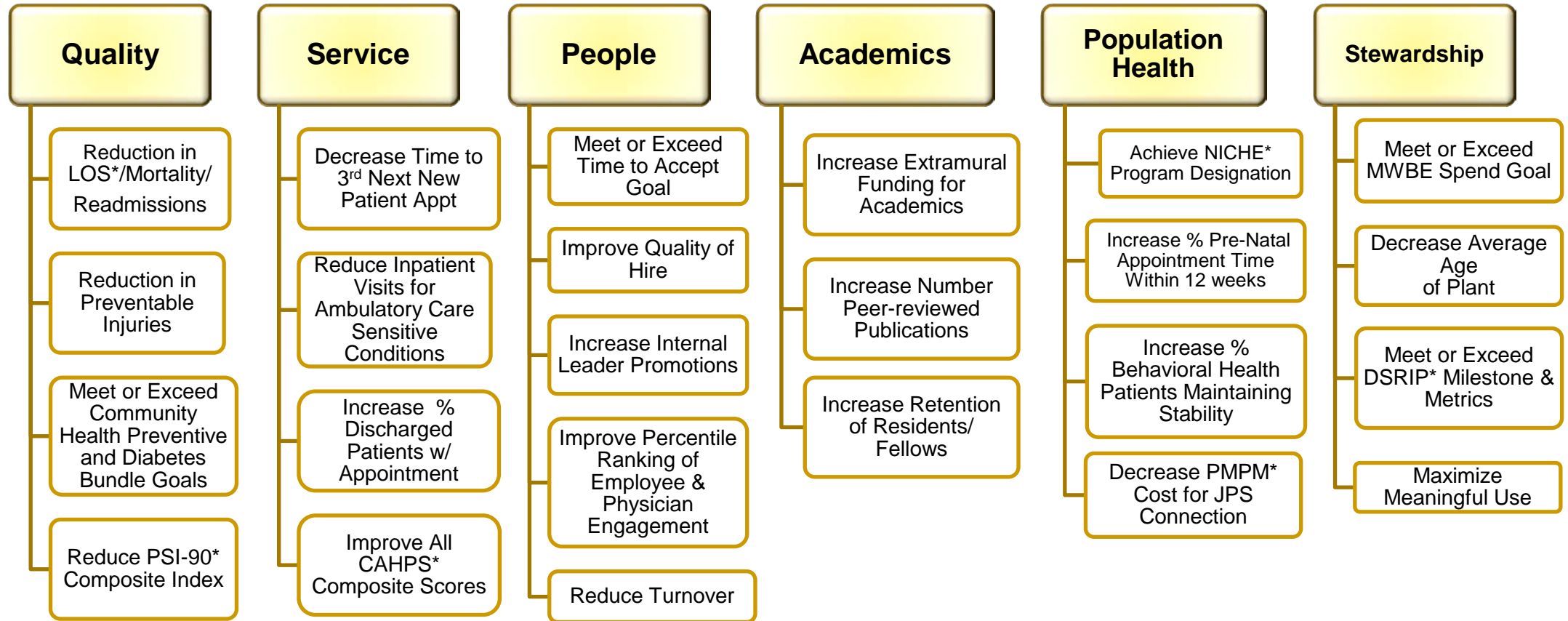
(*) Reflects only Family Medicine 2013-2014 residents.



2016 Pillar Metrics

By 2016, JPS would measure its success by the following...

2016 PILLAR-RELATED METRICS



*PSI=Patient Safety Index

*PMPM=Per Member Per Month

*LOS=Length of Stay

*CAHPS=Consumer Assessment of Healthcare Providers and Systems

*NICHE=Nurses Improving Care for Healthsystem Elders

*DSRIP=Delivery System Reform Incentive Payments (1115 Waiver)