

**HELPFUL PHONE NUMBERS FOR VETERANS & SURVIVORS**  
(27 Oct 12)

<b>VA RELATED</b>	
<b>VA National Call Center</b> (provides information related to all VA benefits. Also allows claimants to check up on status of their claims)	800 827-1000
<b>Fort Worth VA Clinic</b> (VA healthcare)	817 335-2202 or 800 443-9672
<b>Dallas VA Hospital</b> (VA healthcare)	1 800 849-3597 or 214 742-8387
<b>VA Social Worker, Ft Worth clinic</b> (referral services, long term care, etc.)	817 730-0147 or 817 335-2202
<b>VA Social Worker, Dallas</b> (referral services, long term care, etc.)	214 857-0388
<b>VA Vocational Rehabilitation, Ft Worth</b> (vocational rehabilitation counseling)	817 534-3563
<b>VA Vocational Rehabilitation, Dallas</b> (vocational rehabilitation counseling)	214 857-4201
<b>VA Home Loan Guaranty</b> (VA home loans)	888 232-2571, 877 827-3702 or 888 244-6711
<b>VA Education Benefits, Muskogee, OK</b> (VA GI Bill education benefits)	888 442-4551
<b>VA Insurance Benefits (SGLI &amp; VGLI)</b>	800 419-1473
<b>VA Insurance Benefits (all other insurance types)</b>	800 669-8477
<b>VA Burial &amp; Memorial Benefits</b>	800 697-6947
<b>VA Direct Deposit questions</b>	877-838-2778
<b>VA National Cemetery, Dallas/Ft Worth</b> (burial in VA cemetery)	214 467-3374
<b>VA Health Revenue Center, Topeka, KS</b> (Can assist vets with VA billing statement questions)	866-393-9132
<b>VA Records Mgmt Center, St Louis</b> (sometimes has vet's DD Form 214/discharge document & military medical records if National Personnel Record Center does not have them)	Voice 888 533-4558 Fax 314 679-3615
<b>VA Vet Center, Pantego</b> (provides readjustment counseling for veterans & family members)	3337 W. Pioneer 817 274-0981
<b>VA Vet Center, Ft Worth</b> (provides readjustment counseling for veterans & family members)	1305 W. Magnolia Street, Suite B 817 921-9095
<b>VA Headstones &amp; Markers</b>	800 697-6947

<b>VA Vet Center, Dallas</b> (provides readjustment counseling for veterans & family members)	10501 N. Central Expressway, Suite 213 214 361-5896
<b>VA Transfer Office</b> (works to transfer veterans from civilian hospital to VA hospital)	214 857-1554, 214 857-1543, 214 857-4306
<b>VA Prosthetics Office</b> (wheelchairs, prosthetics, etc.)	214 857-0548
<b>VA Debt Management Center</b> (call when you have a debt with VA)	800 827-0648
<b>VA Pension Maintenance Center</b> (can call to get status of pension claim)	877 294-6380
<b>VA Healthcare Eligibility Center</b> (see if you are eligible for VA healthcare)	800 929-8387
<b>VA Hospital Patient Advocate</b> (if you have questions/concerns about VA healthcare received)	800 849-3597, ext 70482 or 214 857-0482
<b>VA Veterans Justice Outreach Initiative</b> (works with vets in trouble with the law)	800 849-8255
<b>VA Compensated Work Therapy (CWT)</b> (Provides chemically dependent veterans with therapy and job services)	817 255-7160
<b>VA Fort Worth Homeless Program</b> (provide services for homeless veterans)	817 255-7150
<b>VA Suicide Prevention</b> (find ways to prevent suicide in veterans)	214 857-0706
<b>VA OIF/OEF Transition Assistance</b> (provides transitions services for returning OIF/OEF veterans)	214 857-0369

<b>MILITARY/DOD RELATED</b>	
<b>Defense Finance &amp; Accounting Service (DFAS)</b> (military retired pay)	800 321-1080
<b>Disability Severance Pay Tax Refund Info (DFAS)</b>	866 912-6488
<b>DEERS (Defense Enrollment Eligibility Reporting System)</b> (computerized information service for the enrollment of individuals eligible for Uniformed Services benefits)	800 538-9552
<b>Combat Related Special Comp (CRSC)</b> (must be retired from the military)	<b>Army</b> – 866-281-3254 <b>Navy &amp; Marine</b> – 877 366-2772 <b>Air Force</b> - 800 525-0102 <b>Coast Guard</b> – 202 493-1735

<b>Concurrent Retired Disability Pay (CRDP)</b> (must be retired from military)	800 321-1080
<b>Survivor Benefit Plan (SBP)</b> (provides eligible survivors of military retirees with a monthly payment for the lifetime of the beneficiary).	800 321-1080
<b>Tricare</b> (Retiree healthcare)	800 444-5445
<b>NAS JRB Base Pharmacy</b> (military retirees can get medications for free)	817 782-5906
<b>Navy Fleet &amp; Family Support Center, NAS JRB, Ft Worth</b> (sponsors the Transition Assistance Program, resume writing & job assistance, etc.)	817 782-5287
<b>NAS JRB Base Clinic, Ft Worth</b>	817 782-5900
<b>NAS JRB Base Legal Office, Ft Worth</b> (provides basic legal services such as will preparation free of charge to retirees)	817 782-6007 or 6008
<b>NAS JRB SBP Counselor</b> (provides counseling & assistance with Survivor Benefit Plan)	817 782-5287
<b>NAS JRB Color &amp; Honor Guard Units</b> (performs military honors at veteran funerals)	<b>Air Force:</b> 817 782-3849 <b>Navy:</b> 817 782-7171 <b>USMC:</b> 817 782-2774
<b>NAS JRB OPERATOR, Ft Worth</b>	817 782-5000
<b>ID Card Office, NAS JRB Ft Worth</b> (can get retiree & dependent military ID cards)	817 782-5244 or 817 782-3369
<b>ID Card Office, Grand Prairie</b> (can get retiree & dependent military ID cards)	972 343-4399

### **TARRANT COUNTY RELATED**

<b>County Clerk's Office</b> (can record original DD Form 214, get copy of DD Form 214,get marriage license)	817 884-1550
<b>Tarrant County Veterans Diversion Court</b> (helps some vets in trouble with law)	817 884-3225
<b>Tarrant County Human Services</b> (provide county residents with temporary financial assistance)	817 531-5620
<b>Tarrant Appraisal District</b> (property tax exemption)	817 284-0024
<b>District Clerk's Office</b> (get copy of divorce decree)	817 884-1870
<b>Tarrant County Clerk's Office</b> (get copy of some birth certificates.	817 884-1550

<b>Mental Health Assoc of Tarrant County</b> (provides mental health support to people of Tarrant County)	817 335-5405
<b>Tarrant County Tax Assessor/Collector</b> (property tax, vehicle registration, etc.)	817 884-1100
<b>OTHER AGENCIES</b>	
<b>Texas Veterans Commission Employment Representatives</b> (assists veterans with finding employment)	<b>Ft Worth (Resource Connection):</b> 817 804-4235 or 817 222-6371 <b>Ft Worth (E. Lancaster):</b> 817 413-2891 <b>Ft Worth (N. Main):</b> 817 804-2664 or 817 548-5213 <b>Arlington:</b> 817 804-2649 or 817 804-4213 <b>Grand Prairie:</b> 469 865-2340/469-865-2313 <b>Hurst:</b> 817 548-5295 or 817 548-5250 <b>Irving:</b> 972 573-3531
<b>Dept of Texas Veteran of Foreign Wars (VFW)</b> (has program to assist eligible vets with basic life sustaining needs)	512 291-6850
<b>Veterans Crisis Line</b> (free, confidential support for veterans in crisis, their families & friends)	800 273-8255, press 1
<b>Texas Legal Services Center</b> (provides some free legal services to vets)	800 622-2520
<b>Texas Lawyers for Texas Veterans</b> (provides free legal advice to some vets & survivors)	817 546-4460
<b>Legal Aid of Northwest Texas</b> (provides legal assistance to low income persons)	<b>Ft Worth</b> 817 336-3943 <b>Dallas</b> 214 760-7839 <b>Denton</b> 800 955-1407
<b>Veteran's Employment &amp; Training Service, U.S. Dept of Labor</b> (provides veteran preference info)	512 463-2207 or 512 463-2815
<b>American GI Forum</b> (financial assistance for transportation, tools, clothing, fees/licenses for employment search)	817 289-0055
<b>National Veterans Legal Services Program</b> (provides some free legal services to vets)	202 265-8305
<b>Wounded Warrior Project</b> (provides unique, direct services meeting the needs of injured service members)	877 832-6997
<b>Medicare/Medicaid</b>	1 800 633-4227
<b>Area Agency on Aging Veterans Program</b> (home & community based services for veterans)	888 730-2372 or 817 258-8086
<b>Liberty House</b> (transitional housing for homeless veterans)	817 569-4644

<b>Patriot House</b> (transitional housing for homeless veterans)	817 569-4650
<b>Presbyterian Night Shelter</b> (transitional housing, food stamp, & employment assistance for homeless)	817 632-7422
<b>Catholic Charities</b> (housing assistance to very low-income vets)	877 414-8345
<b>Texas Veterans Land Board</b> (provides loans to veterans for housing, land, and home improvement. Also maintains state veteran homes and cemeteries)	800 252-8387
<b>Shuttle Service to/from VA hospital Dallas</b> (provides rides from Ft Worth Outpatient Clinic to VA Hospital Dallas. Services are currently available as of Oct 12)	903 583-6496
<b>National Personnel Record Center, St Louis</b> (can get copies of DD 214/military discharge, military medical records, medals, etc.)	314 801-0800
<b>Veterans Business Outreach Center</b> (helps veterans start small businesses)	(956) 292-7535
<b>Medicare/Medicaid</b>	800 633-4227
<b>Texas Veterans Commission Claim Representative, Waco</b>	254 299-9950
<b>Disabled American Veterans Claim Representative, Waco</b>	254 299-9932
<b>Veteran of Foreign Wars Claim Representative, Waco</b>	254 299-9959
<b>American Legion Claim Representative, Waco</b>	254 299-9960
<b>AMVETS Claim Representative, Waco</b>	254 299-9980
<b>Military Order of Purple Heart Claims Representative, Waco</b>	254 299-9985
<b>Texas Veterans Leadership Program OIF &amp; OEF</b> (connects OIF/OEF vets with resources)	817 804-4261
<b>Fort Worth Transitional Center</b> (halfway house for TX Dept of Criminal Justice paroled offenders)	817 335-6053
<b>Cornerstone Assistance Network Reentry Mentoring Programs</b> (provides reentry assistance to people released from prison)	817 657-2335

<b>Texas Offenders Reentry Initiative</b> (provides reentry assistance to people released from prison)	817 632-7437
<b>Grace After Fire</b> (offers services to women veterans)	817 682-6694